

Sperling Medical Associates

Michael J. Sperling, M.D.

Howard J. Sperling, M.D., P.C.

Board Certified Family Practice/Internal Medicine

No Show Policy

Each appointment made has a specific allocation of time for the doctor to spend with the patient. We **do not** double book our appointments as a courtesy to our patients.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you, and accommodate those patients who are waiting for an appointment. We call patients 24+ hours before their scheduled appointment to confirm. Please give us at least 24 hours notice of cancellation.

If you do not cancel or reschedule your appointment with at least 24 hours notice, we may assess a

\$25 (first incident) or **\$75** (second incident)

“no-show” service charge to your account.

This “no-show charge” is not reimbursable by your insurance company.

You will be billed directly for it.

If this occurs a third time, we reserve the right to dismiss you from our practice with 30 days of emergency care from the date of dismissal notice.

All fees are to be paid in full prior to your next appointment.

Thank you for your understanding and cooperation!